Food Service Release Notes

Last Modified on 10/22/2022 9:28 am CDT

Food Service Release Note articles are intended for users who have Campus Food Service as an add-on product to their existing student information system.

Food Service release note documents describe all changes included within the release pack which may impact users who have Campus Food Service as add-on functionality to their existing student information system. It is advised that users review the release notes carefully and alert appropriate district staff to changes in the product.

Questions or concerns regarding an update should be directed to Campus Support.

> Point of Sale 2.0 release notes are now available.

Campus.2227

Point of Sale 1.0

No updates for the Campus.2227 release.

Point of Sale 2.0

> See the Point of Sale 2.0 Release Notes for more information.

FRAM

FRAM Letter Batch - Direct Certification Approval Letter Had Incorrect Eligibility (SIS-120548)

When two students in the same household had different Direct Certification eligibilities with the same start date, the Direct Certification Approval Letter was reporting the same eligibility for both students. This issue was corrected. Now, Campus will generate a separate letter for each student in the household who is approved with a certification and eligibility combination that is different than other student(s) in the household.

Article(s): Letter Batch Report

Path: FRAM > Reports > FRAM Letter Batch

Verification Summary Report Update (SIS-140809)

Section 4B of the Verification Summary report was not including students who had an approved FRAM eligibility that started after 10/1 and were still active on the last operating day of October. This issue was corrected.

Article(s): Step 7. Print the Summary Report (FRAM)

Path: FRAM > Verification

Campus.2223

Point of Sale 1.0

No updates for the Campus.2223 release.

Point of Sale 2.0

See the Point of Sale 2.0 Release Notes for more information.

FRAM

No updates for the Campus.2223 release.

Campus.2219

Point of Sale 1.0

No updates for the Campus.2219 release.

Point of Sale 2.0

See the Point of Sale 2.0 Release Notes for more information.

FRAM

No updates for the Campus.2219 release.

Campus.2215

Point of Sale 1.0

No updates for the Campus.2215 release.

Point of Sale 2.0

See the Point of Sale 2.0 Release Notes for more information.

FRAM

Update for Eligibility Import Wizard (SIS-143833)

When Permission Preferences were created in the middle of the year, additional eligibilities could not be imported with the Eligibility Import Wizard. This issue was corrected.

Article(s): Permission Preferences

Path: FRAM > FRAM Preferences > Permission Preferences

Lunch Counts Report (SIS-152783)

The Lunch Count Report has a new look to meet current technology initiatives. The functionality of the report has not changed, and still reports the number of lunches, milks and adult lunches for each course on the selected date.

Article(s): Lunch Count Report

Path: FRAM > Reports > Lunch Count; Attendance Office > Reports > Lunch Count

Updated Income Eligibility Guidelines for 2022/23 (SIS-153723)

The Income Guide was updated for the upcoming school year.

Article(s): Income Guide

Path: FRAM > Income Guide

Campus.2211

Point of Sale

Tally Meal Entry Export to Excel Fixed (SIS-146095)

Campus was only including the first page of information from the Tally Meal Entry in the exported Excel file. This issue was corrected.

Article(s): Tally Meal Entry

Path: Point of Sale > Account Maintenance > Tally Meal Entry

POS Terminal Security Update (SIS-153433)

An update was made to ensure maximum security against Log4J vulnerabilities. Unsupported Log4J v1 libraries are now removed.

Article(s): N/A

Path: N/A

Update to Fix POS Tools Not Opening (SIS-153834)

The 2207 Rx to remove the log4j vulnerability for BIE caused an issue with Cafeteria Serve and Service Layout Manager in POS 1.0 where the tools failed to open. This issue was corrected.

Article(s): N/A

Path: N/A

FRAM

No updates for the Campus.2211 release.

Campus.2207

Point of Sale

Cosmetic Update to Printed Reports (SIS-147508)

The Total Debits and Total Credits were changed to be on separate lines on the printed Food Service Account Journal and the Journal Batch report. This change makes it easier to see larger balances.

Article(s): Journal (POS Account); Journal Batch

FRAM

No updates for the Campus.2207 release.

Campus.2203

No updates for the Campus.2203 release.

Campus.2152

Point of Sale

No updates for the Campus.2152 release.

FRAM

FRAM Updates (SIS-127232)

The following updates were made for the FRAM tool.

- Column headers on the Household Application were updated to display correctly and consistently across different browsers.
- The Income in Household box under Household Applications was not displaying in the proper position. This issue was corrected
- When using the pre-built letters for FRAM verification, the state code was not generating in the mailing address at the end of the letter. This issue was corrected.

Article(s): Screen Example and Field Definitions (Household Applications)

Path: FRAM > Household Applications

Campus.2148

Point of Sale

No updates for the Campus.2148 release.

FRAM

Lunch Count Report Update (SIS-144430) **[Enhancement]**

The Lunch Count Report was updated to report "0" instead of "N/A" when zero is actually submitted for the lunch count. This change makes it easier for users to identify whether the Lunch Count was entered. The report will show N/A only if the teacher does not submit attendance for the section.

Article(s): Lunch Count Report

Path: FRAM > Reports > Lunch Count; Attendance Office > Reports > Lunch Count

Campus.2144

Point of Sale

Low Balance Report Update (SIS-130136)

In some cases, the Low Balance Report could not be run for the whole district. This problem was also happening when the report was sent to the batch queue. These issues have been corrected.

Article(s): Patron Balance

Path: Point of Sale > Reports > Patron Balance > Low Balance Report

FRAM

No updates for the Campus.2144 release.

Campus.2140

No updates for the Campus.2140 release.

Campus.2136

No updates for the Campus.2136 release.

Campus.2132

No updates for the Campus.2132 release.

Campus.2128

No updates for the Campus.2128 release.

Campus.2124

Point of Sale

[Update to Fix Duplicate Point of Sale Transactions](#) (SIS-146349)

Periodically, Point of Sale transactions were duplicating and posting twice to student's food service accounts. This issue was corrected.

Article(s): Journal (POS Account)

Path: Point of Sale > Account Maintenance > Account > Journal

FRAM

No updates for the Campus.2124 release.

Campus.2120

Point of Sale

[Mass Account Creation Tool Update for Special Characters](#) (SIS-95777)

The Mass Account Creation tool was not working for districts that used special characters in the Cashier, Manager and Account PIN fields. This issue was corrected.

Article(s): Mass Account Creation (POS)

Path: Point of Sale > Account Maintenance > Mass Account Creation

[Update for Changing Location School for an Account](#) (SIS-146188)

An error was occurring when users tried to change the Location School in the Accounts Details tool for a Food Service account. This issue was corrected.

Article(s): Account Details

Path: Point of Sale > Account Maintenance > Account > Account Info

FRAM

[Updated Income Eligibility Guidelines for 2021/22](#) (SIS-144902)

The Income Guide was updated for the upcoming school year.

Article(s): Income Guide

Path: FRAM > Income Guide

Meal Benefits Application on Campus Parent (SIS-146163)

People using Campus Parent could not access the Meal Benefits Application. This issue was corrected.

Article(s): Meal Benefits Application (Portal)

Path: More > Meal Benefits Application

Campus.2116

Point of Sale

PIN Barcode Label Sorted by Homeroom Teacher Updated (SIS-124541)

When users created PIN barcode labels that were sorted by Homeroom Teacher, students were not always displaying under the correct homeroom. This issue was corrected.

Article(s): PIN Report

Path: Point of Sale > Reports > PIN Report

Food Service Bar Code Added to Employee Self Service (SIS-139730)

Staff members with a food service account and a PIN can now use a barcode to quickly make food service purchases. The Food Service Bar Code is located in Employee Self Service > My Food Service and can be scanned at the point of sale.

Article(s): My Food Service (Employee Self Service)

Path: Employee Self Service > My Food Service

PIN Report Update (SIS-94690)

When users chose the "Homeroom Teacher" Sort Option, students with multiple enrollments were reporting without a homeroom even when they were scheduled into a course with a homeroom. This issue was corrected. As part of this change, for a homeroom to report the term End Date associated with the homeroom must be null, the current day, or in the future.

Article(s): PIN Report

Path: Point of Sale > Reports > PIN Report

Campus.2112

Point of Sale

Updated Error Message for POS Account PINs (SIS-118375)

When a user tried to manually assign an Account, Cashier or Manager PIN that was already in use by another patron, a generic error displayed rather than an error message that indicated what was wrong. The error message was corrected and now explains to the user that the PIN is already in use and cannot be used by two patrons.

Article(s): Add Account (POS)

Path: Point of Sale > Account Maintenance > Add Account

Point of Sale Tool Rights Update (SIS-142824)

The sub-right "Notify Enrollment PIN Error For Student Number" was moved in the Tool Rights tree to be under the "POS Preferences" tool right: Point of Sale > Account Maintenance > POS Preferences > Notify Enrollment PIN Error For Student Number.

Article(s): Tool Rights (Point of Sale)

Path: System Administration > User Security > Users > Tool Rights

Update to Fix Duplicate Point of Sale Transactions (SIS-144627)

Periodically,Point of Sale transactions were duplicating and posting twice to student's food service accounts. This issue was corrected.

Article(s): Journal (POS Account)

Path: Point of Sale > Account Maintenance > Account > Journal

Calendar Fixed on Tally Meal Entry (SIS-144752)

The Calendar dropdown list on the Tally Meal Count tool was not displaying any calendars. This issue was corrected.

Article(s): Tally Meal Entry

Path: Point of Sale > Account Maintenance > Tally Meal Entry

Update for Removing Allergy Flag (SIS-145222) **[Enhancement]**

The Point of Sale terminal was not updating when a patron's allergy flag was removed in Campus. This issue was corrected.

Article(s): N/A

Path: Point of Sale Terminal

FRAM

Override Reason Field Updated (SIS-121975)

The Override Reason field on the FRAM application was updated to allow 75 characters.

Article(s): Screen Example and Field Definitions (Household Applications)

Path: FRAM > Household Applications

E-Signature Now Optional for Online Applications (SIS-143023) **[Enhancement]**

Districts are no longer required to use the E-Signature functionality in order to use online meal benefit applications. As a result of this change, the "Meal Benefits" Online Application Preference can be selected without activating E-Signatures on the portal.

If you choose not to activate E-Signature functionality, keep the following items in mind.

- It is ultimately the responsibility of each CNP SA (Child Nutrition Program State Agency) and local agency to review their state's statutes and policies regarding what is required for the electronic transfer of information in state-administered Federal programs. Know the requirements prior to activating or deactivating E-Signature.
- The standard application instructions (found in FRAM > Letter Editor > Online Application Instructions) lists information on PIN use in several places. If you are turning off or not using E-Signatures, update the instructions to remove reference to the PIN requirements.
- There is language in the Terms of Use section of the E-Signature which mentions the electronic signature. Consider moving the information from this section to the Authorization Statement section of the Application Instructions if you are not using E-signature.

Article(s): Application Preferences; Activate E-Signature Functionality

Path: FRAM > FRAM Preferences > Application Preferences; Preferences; System Administration > User Security > E-Signature

Campus.2108

Point of Sale

Update for Stacking PINs (SIS-143977)

When a transaction was in progress and a second PIN or barcode was entered on the POS terminal,

the transaction was cleared before it could be completed. This issue was corrected.

Article(s): N/A

Path: Point of Sale Terminal

DIS Messaging Update (SIS-144214)

DIS messages between the POS terminal and the Campus application server were not working after a purchasable item was deleted. This issue was corrected.

Article(s): N/A

Path: Point of Sale

FRAM

Online Meal Benefits Application Update (SIS-143724) **[Enhancement]**

On the step where applicants confirm child household members, the child checkbox next to the signer is now disabled if the signer does not have an assigned school. This change was made to help prevent parents from accidently marking themselves as children on the application. As part of this change, a pop-up confirmation message now displays between the Children and Gross Income steps if there are people marked as children and do not have a school listed. Users can return to the household step to fix mistakes or move forward if correct.

Article(s): Meal Benefits Application (Portal)

Path: Campus Parent > More > Meal Benefits Application

Campus.2104

Point of Sale

No updates for the Campus.2104 release.

FRAM

SFTP Protocol Option Added to FRAM Scheduled Imports (SIS-117737) **[Enhancement]**

The option to use SFTP was added to the FRAM Scheduled Imports tool. When SFTP is chosen in the Protocol dropdown list, the default value **22** displays in the Port field. This number can be changed.

Article(s): Scheduled Imports

Emancipated Students can Sign and Submit Online FRAM Applications (SIS-98231)

Emancipated students now have access to the Online Meal Benefits application in the Campus Student Portal. To see and complete an online FRAM application, the student must have a Non-Household Relationship to themselves and reside in a household where they are considered the Guardian of the household.

Article(s): Meal Benefits Application (Portal)

Path: Campus Student Portal > More > Meal Benefits

2020 Release Notes

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