

# Automatically Importing and Updating Contacts (Remote Dial-In)

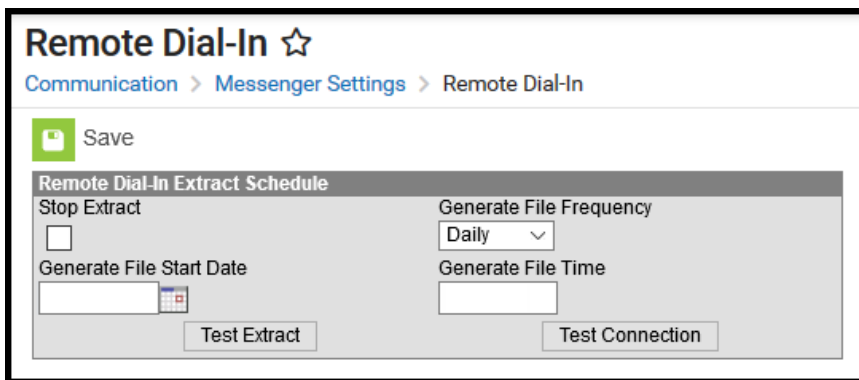
Last Modified on 10/22/2022 9:47 am CDT

**Classic View:** [System Administration](#) > [Messenger](#) > [Remote Dial-in](#)

**Search Terms:** [Remote](#), [Dial-In](#)

The Remote Dial-In Extract Schedule allows you to manage importing and updating contacts to Shoutpoint automatically through Campus. You can set up a daily, weekly or monthly extract schedule. Once established, the extract schedule appears in [Task Scheduler](#) and is locked so that it cannot be edited in the Task Scheduler view. The Scheduled Task is activated by default when it is saved.

You can turn the task on or off by using the **Stop Extract** checkbox. This checkbox allows you to stop the transmission of the data extract without deleting the Task itself. When you clear the **Stop Extract** checkbox, the Scheduled Task resumes at its next scheduled time.



The screenshot shows the 'Remote Dial-In' configuration page. At the top, there is a breadcrumb trail: 'Communication > Messenger Settings > Remote Dial-In'. Below this is a 'Save' button. The main configuration area is titled 'Remote Dial-In Extract Schedule' and contains the following fields:

- Stop Extract:** A checkbox that is currently unchecked.
- Generate File Frequency:** A dropdown menu set to 'Daily'.
- Generate File Start Date:** A date selection field.
- Generate File Time:** A time selection field.

At the bottom of the form, there are two buttons: 'Test Extract' and 'Test Connection'.

*Remote Dial-In Extract Schedule*

## Testing the Extract

Clicking the **Test Extract** button generates a .csv file that includes all of the contacts that will be sent to Shoutpoint.

In order for parents or guardians to receive messages, they must have the **Emergency** checkbox selected for Voice on the specific phone for which they want to receive Emergency messages. In order for staff to be included, they must have an active [District Employment](#) record and have the **Emergency** checkbox selected for Voice on the specific phone for which they want to receive Emergency messages. The Campus location for the Emergency checkbox is [Census > Demographics > Personal Contact Information > Messenger Preferences](#).

## Testing the Connection

Clicking the **Test Connection** button allows you to verify the connection to Shoutpoint is valid

without overwriting any existing extract data already on Shoutpoint's site.

---