

# Void Fee Assignments (Fees Wizard)

Last Modified on 10/22/2022 9:48 am CDT

Important Information about Voiding Fees | Void Fee Assignments Editor Options | Using the Void Fee Assignments Mode

This content applies when the **Void Fee Assignments** option was selected in the first step of the Fees Wizard.

Classic View: Fees > Wizards > Fee Wizard

Search Terms: Fee Wizard

The Void Fee Assignments mode cancels the selected fee for the designated students. When voiding fee assignments, users must enter or select a **Void Date** and **Void Reason**, indicating when and why the transactions were voided.

Voided fees are visible on the student' s Fees tab. A Fees Wizard log entry is also created and visible from the first page of the Fees Wizard.



| Fees Wizard ☆  | Fees > Wizards > Fees Wizard   |  |  |
|--|--|--|--|
| Fee Wizard<br>The Fee Wizard was designed to manag   | e Fee Assignments en masse.  |  |  |
| Select a mode to get started.  |  |  |  |
| Select Wizard Mode   | Fees Wizard  | Fees > Wizards > Fees Wizard   |  |
| Create Fee Assignments<br>Exempt/Unexempt Fee Assignments  | Fee Wizard   |  |  |
| O Adjust Fee Assignments   | This wizard will Void Fee Assignments for persons w  |  |  |
| Mark Fee Assignments Uncollectible   | Due Date on the Fee Assignment. Since creating Fee.  | In Fee Assignment will only be voided if the Due Date entered in the wizard matches the<br>Assignments without a Due Date is a valid scenario, a Due Date is not required. For Fee<br>wizard will void all Fee Assignments of people who match the Ad hoc filter or Grade  |  |
| Fee Wizard Logs  | All transactions made against a Fee Assignment will<br>Payments made against Voided Fee Assignments will   |  |  |
| 10/28/2019 14:53 - Create Fee Assignment<br>10/28/2019 14:53 - Create Fee Assignment<br>10/28/2019 14:52 - Create Fee Assignment<br>10/28/2019 14:52 - Create Fee Assignment | You must select how you want to handle situation wi<br>Processing and void such payments, these payments<br>Payments Reporter. If you chose to Stop processing,  | here the payment is a credit card payment or online payment. If you chose to Continue<br>s will be added to the persons surplus and hence can no longer be refundable in the<br>you will be given a list of the Fees found that have such payments and allow you to<br>s. After they are refunded you can use the Fees Wizard to void the assignments. |  |
|  | Voiding Fees   |  |  |
|  | *Void Date 07/26/2022  *Void Reason  |  |  |
|  | How do you want to handle processing if the assignment has a payment that is from a credit card or online payment?     Stop processing and produce an error (allowing you to refund the payment in Payments Reporter)     Continue processing and void the payment (which will make it nonrefundable in Payments Reporter) |  |  |
|  | Select Harrison High Fees  |  |  |
|  | 10th Grade PSAT Prep \$50.00   |  |  |
|  | 11th Grade Retreat \$45.00<br>9th Grade Retreat \$40.00  |  |  |
|  | Annual Registration \$5.00<br>Art \$10.00  |  |  |
|  | Biology Lab \$10.00*   |  |  |
|  | Match on due date.   |  |  |
|  | Select Calendars   |  |  |
|  | 14-15 Harrison High  |  |  |
|  | 15-16 Harrison High<br>16-17 Harrison High   |  |  |
|  | 17-18 Harrison High<br>18-19 Harrison High   |  |  |
|  | 19-20 Harrison High<br>20-21 Harrison High   |  |  |
|  | 21-22 Harrison High V  |  |  |
|  | Select Students  |  |  |
|  | Grade     All Students     O9     10   |  |  |
|  | 11<br>12   | Ν  |  |
|  | O Ad Hoc Filter  | ~  |  |
|  | Comments:  |  |  |
|  |  |  |  |
|  |  | <pre>Seck Next &gt; Preview Run Wizard</pre>   |  |
|  | Void Fee Ass   | signments  |  |



### Important Information about Voiding Fees

Options for void reasons are stored in a user defined Attribute Dictionary for *FeeVoid*. Below are the default options.

- Cancellation Related
- Office Mistake
- Uncollectible

Users also have the option of narrowing results further by specifying an original due date for fees being voided. If the **Match on due date** checkbox is marked and a date entered, only fee assignments due on the entered date will be voided.

When voiding a fee assignment, the **Fee ID** column of the report is replaced by **Assignment ID**, indicating the identification number of the fee assignment voided. When marking fees as uncollectible, **Amount** is replaced by **Adjustment Amount**, indicating how much was adjusted to bring the balance due for the fee to \$0.

## **Void Fee Assignments Editor Options**

| Field       | Description   |
|-------------|---|
| Void Date   | Date the fee was voided from the student's Fees tab.  |
| Void Reason | Selection indicates why the fee was voided. Void reasons are created in the Attribute Dictionary. |



| Field   | Description  |
|---|--|
| How do you<br>want to<br>handle<br>processing if<br>the<br>assignment<br>has a<br>payment that<br>is from a<br>credit card or<br>online<br>payment? | <ul> <li>Stop processing and produce an error (allowing you to refund the payment in Payments Reporter): If a credit card or online payment was made on the fee assignment, marking this option produces an error message similar to the one below. The Fees Wizard will NOT void the payment and it must be refunded in the Payments Reporter tool for each person listed in the error message.</li> <li>For Walldation Error Multiple tool to void all online payments associated with these fees before voiding the assignment. Youngmark, ItabelieCarder Field Trip - Bendix, DarrenCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Both, Lewis Carter Field Trip - Lain, ItabelieCarter Field Trip - Lain, Itabelie</li></ul> |
| Select Fees   | List of fees that can be voided.   |
| Match on Due<br>Date  | When selected and a date has been entered, only fee assignments due on the entered date will be voided.  |
| Select<br>Calendars   | Students who have active enrollments in the selected calendar will have the selected fees voided. The Year and School selected in the Campus toolbar will automatically be selected. If a school is not selected in the Campus toolbar, all calendars for all years appear in the calendar list.   |
| Select<br>Students  | Students can be selected by a Grade Level or an Ad hoc Filter. If a school is<br>selected in the Campus toolbar, only those grade levels in the selected school<br>are available for selection. When an ad hoc filter is selected, only those<br>students included in the filter will have the fees voided for them.   |
| Comments  | Enter comments related to the voiding of the selected fees. Comments appear<br>when selecting a fee from a student's Fees tab on the Edit Fee Assignment<br>window.  |

### **Using the Void Fee Assignments Mode**

#### **Mode Selection**

- 1. Select the Void Fee Assignment Mode from the main Fees Wizard page.
- 2. Click the **Next** button. The **Voiding Fees** editor displays.

#### **Void Fees**



- 1. Enter a **Void Date** for the fee. Dates are entered in *mmddyy* format or use the calendar icon to select a date.
- 2. Select the **Void Reason** from the dropdown list.
- 3. Determine how to handle credit card or online payments by selecting the radio button for the option **Stop processing and produce an error** or **Continue processing and void the payment.**
- 4. Select the **Fee** to void.
- 5. Mark the **Match on Due Date** checkbox and enter a Date to only void fee assignments due on the entered date.
- 6. Select the **Calendar**.
- 7. Select the Students either by Grade level or an Ad hoc filter.
- 8. Enter any **Comments** related to this void.

#### **Preview Fee Assignment**

1. Click the **Preview** button. A **Fee Wizard Report** displays in a new browser window, listing the students who will have a fee voided.

**TIP**: If you are running the Fees Wizard with the **Stop processing and produce an error** (allowing you to refund the payment in Payments Reporter) option, you may want to print this report and use it when making refunds in Payments Reporter.

2. Return to the **Fees Wizard** window to complete the process.

Fees will not be voided until the Run Wizard button is selected.



| 2011-12<br>Elementary<br>Generated on 03/14/2012 02:57:08 PM Page 1 |           | 1        | Fee Wizard Report |        |  |
|---|-----------|----------|-------------------|--------|--|
| 2011-12 Forest E  | lementary |          |                   |        |  |
| Student   | Person ID | Name     | Assignment ID     | Amount |  |
| Student, Morgan   | 123456    | Book Fee | 219143            | 5.00   |  |
| Student, Dylan  | 234567    | Book Fee | 219144            | 5.00   |  |
| Student, Alan   | 345678    | Book Fee | 219126            | 5.00   |  |
| Student, Hannah   | 456789    | Book Fee | 219164            | 5.00   |  |
| Student, Jabar  | 567890    | Book Fee | 219131            | 5.00   |  |
| Student, Caleb  | 678901    | Book Fee | 219097            | 5.00   |  |
| Student, Heather  | 789012    | Book Fee | 219119            | 5.00   |  |
| Student, Karissa  | 890123    | Book Fee | 219195            | 5.00   |  |
| Student, Zachary  | 901234    | Book Fee | 219128            | 5.00   |  |
| Student, Gabriel  | 012345    | Book Fee | 219112            | 5.00   |  |
| Student, Nicholas   | 098765    | Book Fee | 219082            | 5.00   |  |
|   | 987654    | Book Fee | 219156            | 5.00   |  |
| Student, Angela   |           | Book Fee | 219170            | 5.00   |  |
| Student, Angela<br>Student, Colin                                   | 876543    | Doonrioo |                   |        |  |

### **Run Wizard**

Click the **Run Wizard** button to assign the selected fees. A **Fees Wizard Report** will display in a new browser window listing the students and the assigned fees that will be voided.

This is the only indication a user receives that fees have been voided.



| 2011-12<br>Elementary<br>Generated on 03/14/2012 02:57:08 PM Page 1 |           |          | Fee Wizard Report |        |  |
|---|-----------|----------|-------------------|--------|--|
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| Student, Heather  | 789012    | Book Fee | 219119            | 5.00   |  |
| Student, Karissa  | 890123    | Book Fee | 219195            | 5.00   |  |
| Student, Zachary  | 901234    | Book Fee | 219128            | 5.00   |  |
| Student, Gabriel  | 012345    | Book Fee | 219112            | 5.00   |  |
| Student, Nicholas   | 098765    | Book Fee | 219082            | 5.00   |  |
| Student, Angela   | 987654    | Book Fee | 219156            | 5.00   |  |
|   | 876543    | Book Fee | 219170            | 5.00   |  |
| Student, Colin<br>Student, Jada                                     | 765432    | Book Fee | 219193            | 5.00   |  |

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#### **Previous Version**

Void Fee Assignments (Fees Wizard) [.2124 - .2227]