Set up Pre-Ordering in the School Store (Contactless Food Service)

Last Modified on 10/22/2022 9:49 am CDT

Step 1. Set up "Student Lunch" Product Type | Step 2. Create "Food Service Pre-Orders" Category | Step 3. Set up Products

Parents can pre-order lunch via the Campus School Store even if your district does not use Campus Point of Sale. This contactless meal service option does not charge food service accounts. Instead, it reserves meals for students. Food Service employees can export a report of these orders which can be used to create labels that are affixed to lunches as they are packed for delivery. After the meal is delivered to the student, their Food Service account can be charged for the meal. One option for quickly recording meals is to use Continuous Serve.

> This article assumes that your district has already created stores for each of your schools. If you do not have any school stores set up, see the School Store article for detailed information about that process.

This article walks you through setting up pre-ordering in the School Store. As you become more familiar with the School Store, you can set up and organize items in each store in a way that works best for your schools.

- Step 1. Set up "Student Lunch" Product Type
- Step 2. Create "Food Service Pre-Orders" Category
- Step 3. Set up Products

Before You Begin

If your district does **NOT** use Campus Payments, go to *System Administration > School Store > Settings* and set the **Enable School Store for $0 Orders (i.e., Pre-Order Food Service)** toggle to **ON**.

Check with your System Administrator and make sure you have tool rights to *System Administration > School Store.*

Step 1. Set up "Student Lunch" Product Type

Classic View: School Store > Administration > Product Types
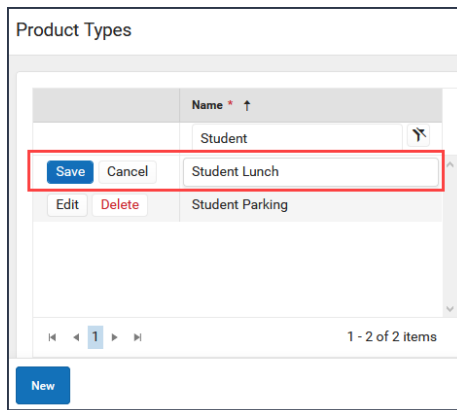
Search Terms: Product Types

Product Types are assigned to Products and to Fund Accounts. When a product is purchased, funds are deposited into the bank associated with the Fund Account to which you assigned the Product Type. Product Types are not unique for each school. Once a Product Type is added, it is available to every school in the district. You cannot delete a Product Type if it's tied to an active product in the Inventory. However, you can edit the Product Type.

1. Select *School Store > Administration > Product Types.*
   Result
   The Product Types screen displays.

2. Click the **New** button.
   Result
   A blank row displays.
3. Enter **Student Lunch** in the Name field.
4. Click the **Save** button.

Step 2. Create "Food Service Pre-Orders" Category

Categories are how similar products are grouped together in the store. When a portal user selects a category, only the products assigned to that category display. Inactive categories do not appear in the store.

If you select **All Schools** in the Campus toolbar, you can see all of the Categories for every school.

1. Select *School Store > Administration > Categories*.
   Result
   The Categories screen displays.
2. Click **New** in the action bar.
   Result
   The Category panel displays. The **Active** checkbox is automatically selected.

3. Enter **Food Service Pre-orde**r in the **Name** field.

4. Select the **Schools** where you want the category to be available.

> This field only displays schools to which you have tool rights.

5. Use the **Select Files** option to upload an image for the category.

> The image must use one of the following extensions: .jpg, .jpeg, .png, or .gif.

6. Click **Save**.
   Result
   The Category is ready for you to add Products.

> After Categories are set up, if someone else wants to edit the School field on the Category, they must have tool rights to all of the assigned schools. Otherwise, they cannot make changes to the School field.

Step 3. Set up Products

Products are set up using the Product progress tracker. To get started, select **All Schools** or a specific school in the Campus toolbar, then click the **Products** button on the **Food Service Pre-Order** Category.
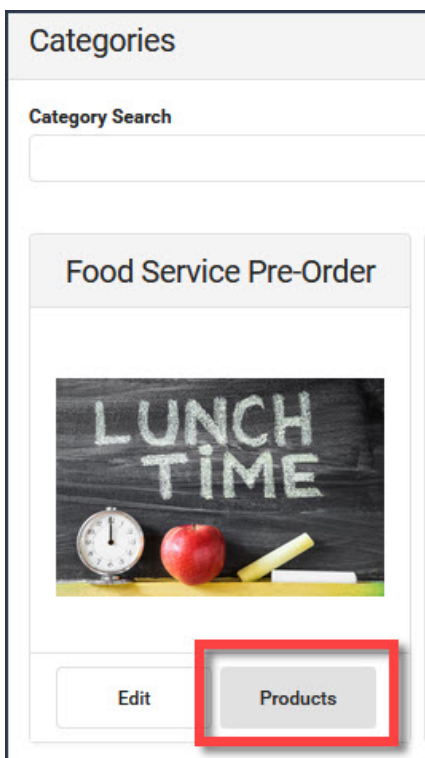
There are two suggested methods for setting up Products. For both options, you can select **Student Lunch** as the *Product Type* (you created the Product Type in Step 1).

Method	Description

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Weekly Meals	If food service options are not as complex, one item for "meals for a week" can be created in the school store with an attribute for each day's meal and drink combination.
Daily Meals	With this method, you can create a product for each day and meal. So, you could create one product for Monday breakfast, another for Monday lunch, and so on. With this method, you can also set up unique options for each product. For example, you could set up an option that allows parents to order a specific type of milk with the meal.

Method	Description

Inventory...

Food Service Pre-Order

Product Search

1 Monday Lunch	2 Tuesday Lunch
Edit View	Edit View

3 Wednesday Lunch	4 Thursday Lunch
Edit View	Edit View

5 Friday Lunch
Edit   View

New   Categories

Tips for Setting up Products

- For each school level, create products for each day; e.g., Monday Lunch, Tuesday Lunch, etc. To help parents, you could also label each meal to include the school level; e.g. Monday Lunch (Elementary).
  - ▸ Click here to expand...
- **Do NOT use inventory tracking in any mode if you're planning to reuse the product.**
- Upload a PDF of the menu for the day, week, month or include a link in the description to the menu.
  - ▸ Click here to expand...
- Keep the product items as simple as possible. For example, on Monday's Lunch you could offer a Drink and Side as the attributes. This allows your menu to be flexible and still be reusable each week.
  - ▸ Click here to expand...
- Set the Start Date to the first day you want to allow any orders to occur. When you want to stop accepting orders for a specific product, clear the **Active** checkbox.
  - ▸ Click here to expand...

For more detailed information about setting up Products, see the School Store article.

For information about contactless Food Service, see the Contactless Food Service FAQs and Contactless Food Service Best Practices.