

Point of Sale Configuration Guide

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This technical guide provides information on configuring the Campus Point of Sale application and terminals. Campus Food Service functionality relies on pre-existing data in the Campus Student Information System (SIS). Districts are able to establish and track vital student and staff information including individual/family accounts, balances, deposits, transactions, FRAM eligibilities, purchased items, etc. In addition, POS terminal transactions synchronize to the Campus database.

- [Terminal Plug-in Support and Accessory Maintenance](#)
- [Configuration Requirements and Best Practices \(POS\)](#)
- [Tool Rights for Terminal Management and Configuration](#)
- [Data Interchange Components](#)
- [Terminal Installation and Configuration](#)
- [Synchronizing Point of Sale Data](#)
- [Terminal Shutdown Procedures](#)
- [Troubleshooting \(Point of Sale\)](#)

Support

For application and terminal configuration support, Campus Administrators should contact Campus Support or their designated support partner.

For POS terminal or peripheral repair and technical support, please use the following information to contact the respective manufacturer for assistance.

Manufacturer	Contact Information
Tyco Electronics (Elo) terminals	1-800-557-1458 Tyco Electronics will need the machine model number and serial number located on the rear of the terminal near the power and USB ports.
POS-X Terminals	1-800-790-8657 Ext 5 POS-X will ask for the machine model and serial number located on the rear of the terminal near the power and USB ports.
Genovation PIN Pads	1-800-822-4333 Ext 115 Genovation will ask you for the model number of the PIN pad which is located on the bottom of the unit.
Linksys Cisco Wireless Adapters	1-800-326-7114 Cisco will need the model number and serial number located on the side of the USB wireless dongle.

