

About the Deposit Process

Last Modified on 10/22/2022 10:07 am CDT

The deposit process runs daily before 5:45 PM Eastern Time (ET). The deposit job must complete by 6:00 PM Eastern Time (ET); otherwise, the payment platform moves the request date forward one day to ensure the deposit job has enough time to complete.

The deposit process does not run on weekends (Friday, Saturday, Sunday) or holidays.

Step	Description						
<div style="text-align: center; border: 1px solid gray; border-radius: 50%; width: 30px; height: 30px; margin: 0 auto; display: flex; align-items: center; justify-content: center;">1</div>	<p>Campus determines your district's account balance. When your district is processing payments, the fees associated with them and any returns/refunds you process are subtracted from your account balance when they occur. So, at the end of each business day Campus calculates the balance then requests a deposit. If your district's account balance is negative, Campus issues a negative deposit.</p>						
<div style="text-align: center; border: 1px solid gray; border-radius: 50%; width: 30px; height: 30px; margin: 0 auto; display: flex; align-items: center; justify-content: center;">2</div>	<p>After determining the balance, Campus combines transactions with the following statuses into a deposit.</p> <ul style="list-style-type: none"> • Completed • Resolved • Returned • Partial returned • Returnvoid • Transactions with a settled date • Transaction Fees <p>There is a brief delay (up to 1 hour) between the time the deposit request is made and when the deposit is processed by the payment platform.</p>						
<div style="text-align: center; border: 1px solid gray; border-radius: 50%; width: 30px; height: 30px; margin: 0 auto; display: flex; align-items: center; justify-content: center;">3</div>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th data-bbox="277 1317 501 1420">If the deposit is...</th> <th data-bbox="501 1317 1422 1420">Then...</th> </tr> </thead> <tbody> <tr> <td data-bbox="277 1420 501 1559">Successful</td> <td data-bbox="501 1420 1422 1559">You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.</td> </tr> <tr> <td data-bbox="277 1559 501 1621">Not Successful</td> <td data-bbox="501 1559 1422 1621">The deposit is canceled and recalculated the following day.</td> </tr> </tbody> </table>	If the deposit is...	Then...	Successful	You will see a deposit in your district's bank account. Keep in mind, you may see different deposit dates for one payment reference number since the deposit payment separates transaction line items.	Not Successful	The deposit is canceled and recalculated the following day.
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