

View Data Synchronization Errors

Last Modified on 10/22/2022 10:08 am CDT

Classic Path: System Administration > Data Interchange > Error Log

Search Terms: Error Log

The Error Log tool may be used by district and/or state system administrators to view recent activity and errors related to synchronization and messaging.

The **Filter** field of the Error Log has two settings:

- **All Entries** - Displays all log entries related to synchronization and messaging within the system.
- **DIS/ZIS Server Entries Only** - Displays only the log entries of the data interchange server.

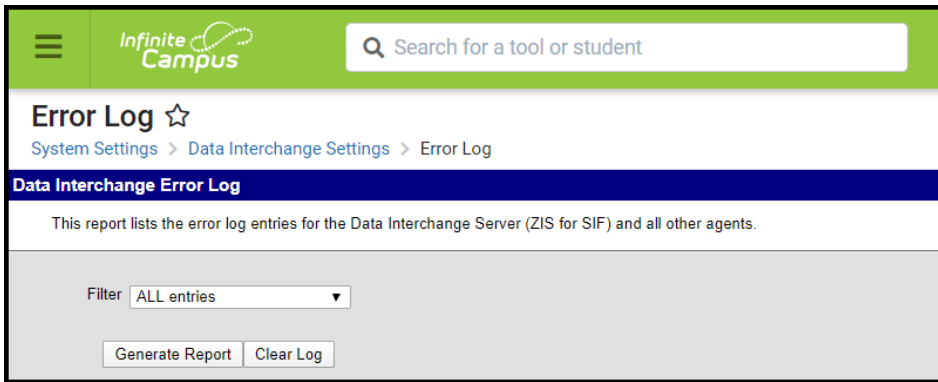


Image 1. Error Log

To generate the log:

1. Select a **Filter**.
2. Click **Generate Report**. The log will be generated.

Timestamp	Agent	Source	Level	MessageID	Category	Code
03/19/2010 00:46:34 -0500	MESStateCampus	Agent	Error			0
DISPuller.run() - Pull thread: MESStateCampus encountered an exceptionjava.lang.NullPointerException						
java.lang.NullPointerException						
at java.util.zip.InflaterInputStream.<init>(InflaterInputStream.java:66)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:56)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:56)						
at com.infinitecampus.dis.DISController.returnResponseXML(DISController.java:1394)						
at com.infinitecampus.dis.DISController.sendMessage(DISController.java:1361)						
at com.infinitecampus.dis.DISController.sendMessage(DISController.java:1165)						
at com.infinitecampus.dis.DISPuller.doWork(DISPuller.java:160)						
at com.infinitecampus.dis.DISWorkerThread.run(DISWorkerThread.java:160)						
03/19/2010 00:46:58 -0500	MESStateCampus	Agent	Error			0
DISPuller.run() - Pull thread: MESStateCampus encountered an exceptionjava.lang.NullPointerException						
java.lang.NullPointerException						
at java.util.zip.InflaterInputStream.<init>(InflaterInputStream.java:66)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:56)						
at java.util.zip.GZIPInputStream.<init>(GZIPInputStream.java:56)						
at com.infinitecampus.dis.DISController.returnResponseXML(DISController.java:1394)						
at com.infinitecampus.dis.DISController.sendMessage(DISController.java:1361)						
at com.infinitecampus.dis.DISController.sendMessage(DISController.java:1165)						
at com.infinitecampus.dis.DISPuller.doWork(DISPuller.java:160)						
at com.infinitecampus.dis.DISWorkerThread.run(DISWorkerThread.java:160)						
03/17/2010 13:44:46 -0500	MESStateCampus	Agent	Error	0287E5EE-0A72-F810-0000-0173E60A7EEF		0

To clear messages from the log:

1. Select a **Filter**.
2. Click **Clear Log**. The log will be cleared and only new messages will appear.