

Campus Community Forums

Last Modified on 10/22/2022 10:46 am CDT

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The Campus Forums give Infinite Campus customers the ability to connect with other Campus users, ask questions and provide assistance on a variety of discussion topics. The forums have the ability to include attachments and images to help aid in the discussion. This is a great way to tap into the knowledge and ideas of other Campus users.

Caution must to be used so that real student information is not posted. This includes names, contact information, social security numbers, etc.

Forums are organized into discussion areas. There are forums for different areas of Infinite Campus such as attendance, census, and state specific information. There is also a set of lounges for discussions about non-Infinite Campus information. Some forums have sub-forums, which are more specific topics related to the bigger forum.

Questions posted to forums do not replace Campus Support cases. Submitting a Support case remains the same, and is the only way to contact Campus Support Advisors and Channel Partner Support.

To access the Campus Community Forums, click Forums in the toolbar at the top.

Campus Community					
News	Forums	Knowledge Base			

Opening Forums

There are several ways to view forum information from the homepage:

- **Category** Clicking a category name will show a new view that includes the forums and subforums in that category.
- **Forum** Clicking the forum name will display any sub-forums associated with that forum, as well as any threads related to the main topic.
- **Sub-Forum** Clicking the sub-forum name will display threads associated with the sub-forum.
- **Most Recent Thread** By clicking the title of the most recent thread in the forum, the thread will open new and unread posts.
- **New Content** A red dot next to the title indicates new content within the forums, subforums, and threads. Once the content has been viewed, the red dot indicator will turn gray once the screen is refreshed.



In the image below, **Communication** is the Category, **Parent/Student Portal** is the Forum, and the thread most recently posted in is **IDEA - Update Parent Portal Notifications**. The sub-forum, **Portal Translations Exchange,** is listed below the forum name.

Communication		
Parent/Student Portal Sub-Forums: Portal Translations Exchange	IDEA - Update Parent Portal Notifications by scottsta 09-23-2021 11:42 AM	Subscribe Threads: 243 Posts: 941

Forum Navigation

When you have moved beyond the main forum page, breadcrumbs will indicate your current location. Each previous level will display as a link, allowing you navigate back to another area. Clicking **Forum Home** will return you to the main forum listing.

Forum Home »	Communication »	Parent/Student Portal
Post New Threa	d 🔪	

Threads

A **Thread** is adiscussion topic. Threads should be created in the forum that best describes the topic. To read a thread, click on the thread title to open it.

				1 2 3 4 5 6	7 8 9 10 11 12
Sub-Forums					
Portal Translations Exchange This forum is to exchange the language translations with other districts for th This feature is coming soon!	e Parent Portal.	by nola	e Translations 🕨 20 11:00 AM	Subscribe	Threads: 6 Posts: 30
Title / Thread Starter		Rating	Replies / Views	Last Post By 🔹	
IDEA - Update Parent Portal Notifications Started by scottsta, 09-23-2021 11:42 AM		8	Replies: 0 Views: 50	<mark>scottsta</mark> 09-23-2021 11:42 A	м 🚥
Parent Portal Accounts Started by jschlueter, 09-21-2021 07:35 AM			Replies: 0 Views: 69	j <mark>schlueter</mark> 09-21-2021 07:35 A	м 跑
How can students see their grade percentage to-date in a class? Started by kchichester, 09-08-2021 01:06 PM		§ 0	Replies: 1 Views: 59	dalenesmith 09-08-2021 03:09 P	м 🚥

To add to a thread, click **Reply** at the bottom of the post, or the blue **Reply to Thread** button at the top or bottom of the page. To quote all or part of a particular post, click **Reply With Quote**.

If a thread contains information that is in violation of the Campus Terms of Use, please click the red exclamation mark icon at the bottom of the post. A pop-up will appear to notify administrators of any issues. Users are not notified of a reported post via this method. Administrators will contact a user to let them know if their content was inappropriate or changed.

*		Reply	Reply With Quote	A
Reply to Thread				
Back To Top	Previous Thread Next Thread			

Before creating a new thread via the **Post New Thread button**, it is best practice to scan or



search existing threads first. Adding to an existing thread on the same topic, even if it is weeks or months old, is preferable if the topic remains the same so other community members may see what others have said on the topic.

Forum Home »	Communication >>	Parent/Student Portal
Post New Threa	d 🔪	

Please don't cross-post, which means to put the same thread topic in multiple forums. It can be confusing, and divides possible answers between different threads, making it difficult for other users to know where to reply and retrieve information.

Forum Subscriptions

Subscriptions allow users to follow favorite forums, sub-forums and threads. This can be used for viewing purposes while in the forums. You can also set up email notifications upon reply to a specific thread, or to receive daily or weekly summaries. It is recommended to subscribe to the Announcements forum, which contains information posted only by Infinite Campus employees, and to your state's forum, which is open to all district and state edition users within your state.

Subscribing to a short list of forums will help you scan what's new without scrolling down the main list. There are many forums, and some users may only be interested in particular topics.

1. Click the green **Subscribe** link from the forum homepage. To subscribe to a sub-forum, click the parent forum listing first, then click the Subscribe link next to the sub-forum.

Communication			
Parent/Student Portal Sub-Forums: Portal Translations Exchange	Notificat by scott		Subscribe Threads: 243 Posts: 941
orum Home » Communication » Parent/Student Portal		Shortcut	ts Your Settings Search Forum
Post New Thread			1 2 3 4 5 6 7 8 9 10 11 12
Sub-Forums			
Portal Translations Exchange This forum is to exchange the language translations with other districts for the Parent Portal. This feature is coming soon!	by nola	e Translations 💷 20 11:00 AM	Subscribe Threads: 6 Posts: 30
Title / Thread Starter	Rating	Replies / Views	Last Post By 👻
IDEA - Update Parent Portal Notifications Started by scottsta, 09-23-2021 11:42 AM		Replies: 0 Views: 47	scottsta 09-23-2021 11:42 AM 🛄

- 2. Select how you wish to be notified. You may choose to be notified through the control panel or receive emails of new content.
 - Through my control panel only No emails will be sent. This option will add the forum to your Subscriptions list. This can be found under Shortcuts > Your Subscriptions or by clicking here: https://community.infinitecampus.com/forums/view forum subscription.php
 - Instant notification by email An email will be sent whenever a new thread is posted to this forum. A link is provided to allow you to subscribe to the thread for additional post notifications.
 - Daily updates by email A daily digest of all new threads or current threads with new posts will be emailed to you each day.



- Weekly updates by email A weekly digest of all new threads or current threads with new posts will be emailed to you once a week.
- 3. Click **Add Subscription** to add this forum to your list.

My Messages	Subscribe to Forum: Parent/Student Portal						
Sent Items	Notification Type Select how to be notified of updates. You ca panel, or have updates emailed to you.	Through my control panel only Through my control panel only Instant notification by email Daily updates by email Weekly updates by email	ntrol Add Subscription Reset				
Edit Folders			Aud Subscription Reset				

Thread Subscriptions

When creating a new thread or replying to an existing one, it is helpful to subscribe to the thread. This option is available below the message box under **Additional Options.**

Check the **Subscribe** box and select how you wish to be notified. Selecting **Instantly, Using Email** will notify you when there is a new reply to this thread.

Only one email will be sent indicating new content between visits to the Campus Forums regardless of the number of posts. This will prevent email spam on popular threads.

Additional Options			
Additional Options			
Additional Options:	Automatically parse links in text		
	Disable smilies in text		
HTML			
HTML On - Convert Linebreaks	~		
Attachments			
Manage Attachments:	Manage Attachments	a new pet pety sed ed est to	d vla vlav sin
	Valid file extensions: bmp csv doc docx gif jpeg jpg pdf png	ppsx ppt pptx psu rui sqi o	it xis xisx zip
Subscription			
Subscribe to this thread and notify			
me of changes:	Through my control panel only		
	· / / /		
Post a Poll	Through my control panel only Instantly, using email		
Create a nell with this number of	Daily, using email		
Create a poll with this number of options (Maximum 10):	Weekly, using email		
options (naximum 10).	4		
		Submit New Thread	Preview Post

Current Subscriptions

Current subscriptions can be found under **Shortcuts** > **Your Subscriptions** at the top of the page.



Shortcuts	Your Settings	Search Forum
Mark All As F	Read	
Your Subscrip	tions	
Private Mess	ages 🖑	
New Post	s	
Today's Pos	sts	4 000

📴 Sent Items	Title / Thread Starter		Last Post By	Notificatio	n 🗌
Send New Message	How can students see their grade percentage to-date in a class? Started by kchichester, 09-08-2021 01:06 PM	۱	dalenesmith 09-08-2021 03:09 PM ២	None	
Track Messages Edit Folders	Some Sections Not Syncing to Google Classroom Started by zhardesty, 08-23-2021 10:03 AM	۲	schnormeierj 08-24-2021 10:40 AM 💷	None	
My Subscriptions	New to Parent Portal - questions for teachers Started by barretoa, 03-03-2021 06:55 PM	۲	barretoa 03-03-2021 06:55 PM 💷	None	
Thread Subscriptions	Remove "Gender" Field from Roster Report Started by zhardesty, 02-08-2021 11:02 AM	8	zhardesty 02-08-2021 11:02 AM 🛄	None	
Forum Subscriptions Edit Folders	Threads: 4			✓ Selected Thr	eads

- To view current thread subscriptions, select **Thread Subscriptions** from the left navigation.
- To view current forum subscriptions, select **Forum Subscriptions** from the left navigation.
- To change or delete notification settings, mark the checkbox on the right for that item, and click **Selected Threads** at the bottom, mark the appropriate setting and click **Go**.

Title / Thread Starter		Last	Post By 🔹		Notificatio	n 🗖	
How can students see their grade percentage to-date in a Started by kchichester, 09-08-2021 01:06 PM	a class? 💿		esmith -2021 03:09 PM 堕		None		
Some Sections Not Syncing to Google Classroom Started by zhardesty, 08-23-2021 10:03 AM	۲		ormeierj -2021 10:40 AM 💷		None		
New to Parent Portal - questions for teachers Started by barretoa, 03-03-2021 06:55 PM	۲	barre 03-03	toa -2021 06:55 PM 😐		None		
Remove "Gender" Field from Roster Report Started by zhardesty, 02-08-2021 11:02 AM	۲	zhard 02-08	esty -2021 11:02 AM 💷		None		
Threads: 4				[Selected Thr 	eads	
					Move / Delete	Subscri	ptions
					Move to fol	der	
View a	all Subscribed Thr	eads	Edit Folders	E	O Delete Subs	scription	
					Update Subscr		vpe
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					O Instantly, u	sina ema	1
					O Daily, using		
					 Daily, using 	CITICII	
					O Weekly, usi	ng email	
							Go

Private Messages

Users can send private messages to other users. To view your messages, select **Shortcuts** > **Private Messages**.

Shortcuts	Your Settings	Search Forum
Mark All As F	Read	
Your Subscrip	otions	
Private Mess	ages 📠	
New Post	s	
Today's Po	sts	

Infinite Campus

While reading a thread, you may contact another user. Click on the user's name to display a menu: **View Profile**, **View Forum Posts, or Private Message**.

Reply to Thread Subscribe to Thread					
National Training Wee	ek Session Registration is Op	pen! 10-18-2021 08:51 AM #1			
nola o		Session Registration is Open!			
Commu 🙎 View Profil 🖂 Private Me	-	fore National Training Week, the time to register for sessions is now! Click here to access our session registration resource page.			
Join Date Mar 2010 District Infinite Campus State MN		Register for NTW Sessions			
	<i>Nola Peterson</i> Infinite Campus Co	Nola Peterson Infinite Campus Community Administrator			
*		Reply Reply With Quote 🛕			
Reply to Thread					
Back To Top		Previous Thread Next Thread			

Select **Private Message** to open a new window and write your message.

Your Message	
Recipient Users: [BCC Recipients]	
nola;	
Separate multiple user names with a semi-colon ';'	
Title:	
Demo Private Message	
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Here's how to send a private message!	🕲 😔 🔿
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	9



If Private Message was selected on a specific username, that name will be added as a recipient. Up to five usernames may be entered for the same message and should be separated by a semicolon. Username matches will appear after typing a few letters. After entering the recipient, title, and message content, click the **Submit Message** button at the bottom of the screen.